

**DSERIES** Digital radiator with Wi-Fi / Radiador digital con Wi-Fi / Radiador digital com Wi-Fi / Digitale radiator met Wi-Fi



### **INSTALLATION AND USER MANUAL**

Page 02

# GUARANTEE / GARANTÍA / GARANTIE

TO YEARS / AÑOS / ANOS / JAAR YEARS / AÑOS / ANOS / JAAR

ON THE BODY EN EL CUERPO NO CORPO IN HET LICHAAM ON ELECTRONICS EN ELECTRÓNICA NA ELECTRÓNICA IN ELEKTRONICA





# **Rointe**

### **SYMBOLS**



**DANGER.** This symbol indicates a medium-high risk hazard which can result in serious injury or even death.



**DO NOT COVER.** Do not dry or leave clothes or towels on the radiator. Do not leave or place magazines, spray cans, volatile substances, or similar objects within 250 mm of the radiator.



**HOT SURFACE.** This symbol indicates that your surfaces are hot during and immediately after use. These must not be touched: danger of burns.



**OBSERVE THE INSTRUCTIONS IN THE MANUAL.** Please read this manual carefully before installing and using the product. Keep it for later use. Read all instructions and safety warnings. Failure to follow these can result in electric shock, fire or serious injuries.

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# **Rointe**

### 1. GENERAL WARNINGS



### WARNINGS

This product may be used by children over 8 years of age and by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge under strict supervision or instruction in the safe use of the product and if they understand the hazards involved. Children should not plug, adjust, clean, play with, or perform maintenance on this product. Children under 3 years of age should be kept away from this product unless supervised.

DO NOT use the product in enclosed spaces if the persons present cannot leave the room independently and are not under constant supervision.



DO NOT COVER. To avoid overheating, do not cover the radiator.

DO NOT place spray cans, volatile substances, or similar objects within 250mm of the product.

DO NOT use insecticides, paints, or chemicals on or near the product.



Some parts of this product could reach high temperatures and cause burns. DO NOT touch the external parts of the product when in operation.

DO NOT install near curtains or other flammable materials.

Particular attention should be paid when children and vulnerable people are present.

When using electrical appliances, precautions should be taken to reduce the risk of fire, electric shock and injury.

Never insert fingers, body parts or objects inside the product.

Make sure that the voltage indicated on the product's technical information corresponds to the voltage output you have at your socket.

Any repair or maintenance that requires the product to be opened the product must be carried out by personnel authorised by ROINTE, who must also be notified if a leak is observed. Only official spare parts approved by ROINTE should be used. Please observe the current and relevant regulations when disposing of this product and its thermal fluid.

If the power cable is damaged, it must be replaced by personnel authorised by ROINTE to prevent any damage.

To avoid the risk of suffocation, do not leave the packaging including bags and other items within reach of babies or children.

The product has an IP24 degree of protection and can be used in bathrooms, but not in the vicinity of bathtubs, taps, showers, water connections, toilets, swimming pools or other masses of water. The product must never be installed where it, the switches or the control panel are within the reach of people in the water. Never use the product with wet hands. Do not place any water containers (glasses, vases, etc.) on or near the product.

# **Rointe**

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### **IMPORTANT**

Disconnect the product from the power supply and make sure the product is at room temperature before any cleaning

- or maintenance. Do not use any abrasive substances on the product, such as (but not limited to) chemicals, coarse cloths, brushes, hard bristle, or wire/steel wool.
- To disconnect the product from the power source, remove the mains plug from the socket. Do not pull on the cable.
- ROINTE cannot be held responsible for incorrect sizing of the product unless it has been followed by an official ROINTE technical study.
- Before the first start-up, or before the start of winter, or when the product has not been used for many days, the appliance should be cleaned (follow the steps in the "maintenance" section of this manual).
- Do not sit or lean on the product.
- Temperature contrasts can generate "clicks" or noises in the device. This is not a fault of the product, but due to the expansion/contraction of the materials.
- When disposing of the product, the requirements set out in the legislation for the waste treatment and recycling must be followed. See WEEE in section 8.

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MODELS		0330RAD	0550RAD	0770RAD	0990RAD	1210RAD	1430RAD	1600RAD
Number of	Number of elements	3	5	7	6	11	13	15
DIMENSIO	DIMENSIONS, WEIGHTS & FII	& FINISHES						
Width (mm)	n)	350	510	670	830	066	1,150	1,310
Height (mm)	m)	585	585	585	585	585	585	585
Depth (mm)	(u	6	26	76	26	76	76	67
Installed d	Installed depth (mm)	120	120	120	120	120	120	120
Weight (kg)	(6	7,7	12,2	16.4	20.4	24.1	25.9	32.1
Finish				White RAL	White RAL 9016 / Graphite / RAL color	AL color		
ELECTRIC,	ELECTRICAL CHARACTERISTICS	TICS						
Nominal power (W)	ower (W)	330	550	770	066	1,210	1,430	1,600
Effective power (W)	ower (W)	125	209	293	376	460	543	809
Voltage (V)	0	230 ~V	230 ~V	230 ~V	230 ~V	230 ~V	230 ~V	230 ~V
Current (A)		1.5	2.4	3.4	4.3	5.3	6.2	7.0
SAFETY &	SAFETY & INSTALLATION							
Safety thermostat	rmostat	>	>	>	>	>	>	>
Protection Grade	n Grade	IP 24	IP 24	IP 24	IP 24	IP 24	IP 24	IP 24
Template a	Template & Installation Kit	>	>	>		>	>	>
EAN	WHITE	8436045913708	8436045913715	8436045913722	8436045913739	8436045913746	8436045913753	8436045913760
CODE	GRAPHITE	8436045913777	8436045913784	8436045913791	8436045913807	8436045913814	8436045913821	8436045913838



### 3. INSTALLATION

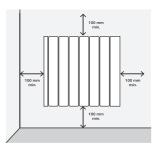
We recommend using a trusted Rointe supplier for installation of the product. Find the nearest one by calling us on **0203 321 5929** or using the locator on **www.rointe.co.uk**.

**IMPORTANT:** Prior to installation, please locate the metal tag located at the back of the product and note the product reference and serial number. You will need this information to register your guarantee. See section 10 for help on how to register the guarantee.

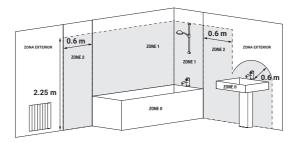
**WARNING:** Do not install the product directly over an electrical outlet or junction box. Do not install the product or use it outdoors. Do not install directly under a shelf. This product is designed to be installed on an interior wall using the ROINTE template, the installation kit and the fixings supplied. Do not install the product in such a way that it encounters the power cable.

The product must be mounted on the wall in the position shown in the accompanying image using the brackets and with the fixings supplied.

Our products transfer heat through the natural air convection. If the product is covered, this will disrupt the airflow and could cause overheating. It must be positioned in accordance with the minimum distances shown in the accompanying picture.



**WARNING:** The product has an IP24 degree of protection and can be used in bathrooms, but not in the vicinity of bathtubs, taps, showers, water connections, toilets, swimming pools or other masses of water. The product can only be installed in zone 3 of the accompanying picture. The product must never be installed where it, the switches or the control panel are within the reach of people in the water. Never use the product with wet hands. Do not place any water containers (glasses, vases, etc.) on or near the product.



An installation kit is included in the product packaging. You will need a drill, a rubber mallet, a spirit level and a pencil to complete the installation.

**WARNING:** The weight of some of the products may be heavy. The installation may require two people.

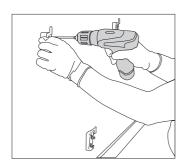


**IMPORTANT:** Please follow these instructions carefully.

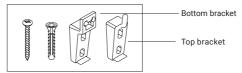


- 1. Remove the packaging and check that the installation contains brackets, screws, rawl plugs and a cardboard template.
- 2. Select a suitable location on the wall. Place the template on the wall and mark the holes for the brackets and screws. Observe the minimum distance requirements from the previous page.

Use the floor as a base for the template, not the skirting board.



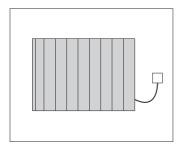
- 3. Remove the template and carefully drill out the marked holes.
- 4. Secure the upper brackets with the rawl plugs and screws provided. Then fix the lower bracket. To distinguish it, the lower bracket has a different design from the top ones.





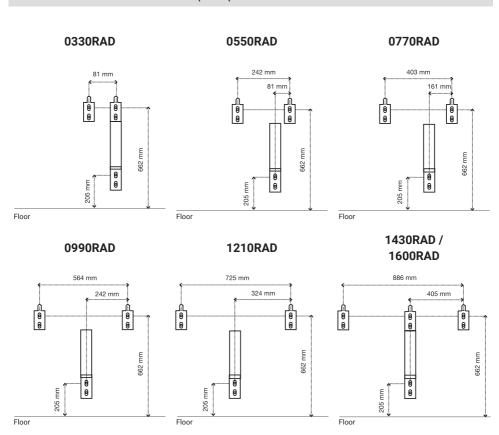
- 5. Slide the product up and down over the fixed brackets.
- 6. Check the straightness with a spirit level and adjust the supports accordingly if necessary.

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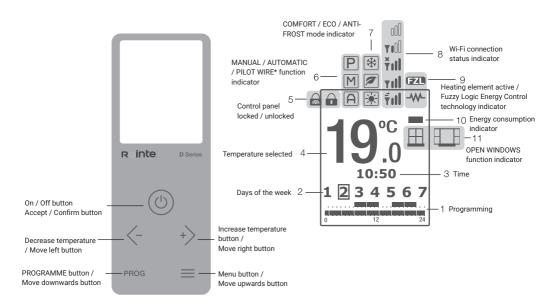


- 7. Connect your product to the power supply and switch it on.
- 8. See section 5 for operating instructions.

### **IMPORTANT:** Measurement template per model.



### 4. SCREEN & KEYPAD



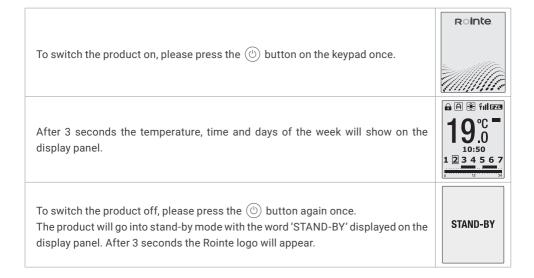
### \* PILOT WIRE function not available in UK. Only on demand.

SYMBOL	DESCRIPTION	SYMBOL	DESCRIPTION
	Heating element - active	M	MANUAL function - active
	OPEN WINDOWS function - DETECTED	P	PILOT WIRE function - active
$\blacksquare$	OPEN WINDOWS function - ACTIVE	A <u>.</u>	AUTOMATIC function - active when USER mode active
	Energy consumption status - green / amber / red	M	MANUAL function - active when USER mode active
	Fuzzy Logic Control technology - active	P.	PILOT WIRE function active* when USER mode active
*	COMFORT mode - active	₹ıIl	Connected to the server and router - sending and receiving.
7	ECO mode - active	Yıll	Connected to the server and router - maximum net signal.
*	ANTI-FROST mode - active	<b>Y</b> (0)	Connected to the server and router - minimum net signal.
	Control panel locked through keypad	řill	Connected to router. Not connected to the server.
	Control panel locked through remote	000	Not connected to the server or to the router.
A	AUTOMATIC function - active	* PILOT WIRE function not available in UK. Only on demand.	



### 5. FUNCTIONALITY & PROGRAMMING

### 5.1. SWITCHING ON AND OFF (STAND-BY)



### 5.2. ADJUST THE DAY AND TIME

It is possible to change the radiator time from the control panel, but it is preferable to wait for automatic synchronisation once it is paired with the Rointe Connect application and the product is connected to the E-life Technology servers.

Pressing the 

key, you can access the Main Menu. To move left press the 
button and to move right press the 
button. Once the 
icon is highlighted on the display panel, press the 
button to access.

Now use the 
and +> buttons again to select the clock option 
and press

to button to access.

Use the  $\langle -$  and  $+ \rangle$  buttons to set the hour and then press 0 to confirm. Then use the  $\langle -$  and  $+ \rangle$  buttons to set the minutes and press 0 to confirm. Finally, use the  $\langle -$  and  $+ \rangle$  buttons to set the day (1 = Monday, 2 = Tuesday etc.) and confirm by pressing the 0 button.

SET TIME 10:50 1 2 3 4 5 6 7

### 5.3. ADJUST THE TEMPERATURE

To change the temperature, please press the  $\langle - \text{ or } + \rangle$  button. To decrease the temperature press the  $\langle - \text{ button}$  and to increase the temperature press the  $+ \rangle$  button.



When the Fuzzy Logic Energy Control technology is activated the symbol will replace the symbol in the top right of the display panel.

To learn more about Fuzzy Logic Energy Control technology please see section 5.9.5.



### 5.4. LOCK THE CONTROL PANEL

To lock the keypad manually, please hold and press the  $\langle$ - button AND the + $\rangle$  button TOGETHER for 3 seconds. The  $\bigcirc$  symbol will appear on the display panel and the keys will not respond.







### 5.5. MAIN MENU

The Main Menu is accessed by pressing the menu  $\equiv$  button. You can navigate through the different options available on the menu by pressing the  $\langle -$  and  $+ \rangle$  buttons to move left and right respectively and to scroll through all 4 options. The selected sub-menu will be highlighted with a frame, as shown in the image to the right on the 'Settings'  $\bigstar$  section of the display panel.



The below icons displayed on the screen take you to the following sub-menus:

*	<b>\$</b>	414	
Settings	Energy	Equilibrium / Balance	Program

### 5.6. MAIN MENU: SETTINGS SUB-MENU

The `Settings´ sub-menu configures the technical parameters of your product. To access, select the condisplayed in the Main Menu screen and press to confirm.

Use the  $\langle -$  and  $+ \rangle$  buttons to move across the different options on the sub-menu to choose your parameter and press 0 to access.

The below icons displayed on the screen take you to the following parameters:



. <b></b> ⊙:	<b>?</b>	LANG	<b>&amp;</b>
Display backlight brightness	Wi-Fi settings	Language	Time

### Adjust display backlight brightness

This allows you to change the brightness of the display panel in both the STAND-BY and ON modes separately. To change the brightness of the display panel ensure the  $\dot{\bullet}\dot{\bullet}$  icon is highlighted and press the  $\dot{\odot}$  button to confirm. Then with the  $\equiv$  and PROG buttons you can switch between the two modes.

With the  $\langle -$  and  $+ \rangle$  buttons you can increase or decrease the brightness as you wish. The cursor indicates the intensity of the light. Once you have set the required brightness press the  $\bigcirc$  button to save and exit.



### Wi-Fi settings

This option prepares the product to perform the PAIRING mode, creating its own network to which we will connect for the correct configuration of the product. Make sure that the icon  $\widehat{\sim}$  is flashing and confirm with  $(\bigcirc)$ .

The next screen will show the data of the network created, the name of the Wi-Fi network (NET:) and the password (PIN:). Pressing the 
button will exit the PAIRING mode, returning to the main screen.

NET: ROR\_0001 PIN: 12345678

Both to enter and exit the submenu you have to wait about 15 seconds. In addition, the product will restart.

### · Change the language

To change the language of your product, ensure the icon is highlighted in the 'Settings' sub-menu and press the ( $\bigcirc$ ) button to access.

Use the  $\equiv$  and PROG buttons to move up or down respectively until your chosen language is highlighted and confirm by pressing the 0 button.

LANGUAGE
ENGLISH
FRANÇAIS
ESPAÑOL
PORTUGUÊS

### Adjust the day and time

This option sets the hour, minutes and day of the week in your product. Please refer to section 5.2.

SET TIME

10:50

1234567

### 5.7. MAIN MENU: ENERGY SUB-MENU

The energy submenu gives access to the functions related to the energy management of the product. Select using the keys  $\langle - \text{ and } + \rangle$  the icon  $\Longrightarrow$  of the main menu. Press  $\circledcirc$  to access this screen. The following icons allow access to the different submenus:







### Open WINDOWS function

This option allows you to activate or deactivate the OPEN WINDOWS function. Use the and buttons  $\equiv$  and PROG, to select ON to activate and OFF to deactivate. Once the desired option has been selected, press 0 to confirm and exit.

OPEN WINDOWS

ON

0FF

### · Rointe Eye Detect function

Allows you to enable or disable the Rointe Eye Detect function. Using the  $\equiv$  and PROG buttons select ON to activate or OFF to disable. Once the desired option is selected press 0 to confirm and return to the main display.

EYE DETECT

ON

0FF

### Efective Power function

To check the Power status of your product, make sure the icon is flashing in the 'Energy' submenu and press the button (b) to access. This option shows on the display the actual consumption time of the product and the total time during which our product is connected to the mains. After a few seconds without pressing any button, the display will show the nominal power and the effective power of the product. The effective power corresponds to the average power value that our product actually consumes during operation.

WORKING TIME 00001h

TOTAL TIME 00001h

POWER(W) 1600 EFFECTIVE POWER(W) 640

### Information

This function will display the software version, the date of this release and the rated power of the product.

To access this information, ensure the  $\bigcirc$  icon is highlighted in the 'Energy' submenu and press the  $\bigcirc$  button to confirm. The information will then show in the display panel. To exit press the  $\equiv$  button or press the  $\bigcirc$  button again to move onto the next display in the Information function.

SOFTWARE VERSION V 1.00

POWER 1100W

Pressing 0, the screen displays the Wi-Fi connection status, connection type, IP address, subnet mask and gateway. To exit press the  $\equiv$  or press 0 to return to the next screen in the information function.

WIFI STATUS dhcp:assigned IP, NM, GW: xxx.xxx.xxx xxx.xxx.xxx xxx.xxx.xxx By pressing we can know the MAC address and RSSI, signal strength which is measured in dbm. When this appears, if you press the power button once more, it gives you the option to update the firmware. If you press the same button again it will ask you "Wi-Fi?" and you will have to answer yes or no. It then restarts after a few seconds of waiting. To exit the information screen, press  $\equiv$ .

WIFI STATUS MAC: 0:50:93 C4:03:F6 RSSI:-70

### 5.8. MAIN MENU: EOUILIBRIUM / BALANCE SUB-MENU

The balance submenu makes the product work in MANUAL function with a constant temperature of 19 °C. Access it by selecting the balance icon 4 using the keys  $\langle$  and + $\rangle$ . Confirm by pressing the key  $\bigcirc$ . Once pressed, the product returns to the main screen, with the temperature set at 19 °C and the MANUAL function icon on



### 5.9. MAIN MENU: PROGRAM SUB-MENU

This section explains the operational aspects of your product in its various functions and modes.

### What are the functions of MANUAL, AUTOMATIC and PILOT WIRE\* functions?

MANUAL	This function allows you to change the product between the COMFORT, ECO and ANTI-FROST modes and to change the temperature (see section 5.3).
AUTOMATIC	This function will activate the programming that has previously been set in the product.
PILOT WIRE	This function allows the product to be controlled by a central programmer.  * Not available in UK. Only on demand*

### What are the COMFORT, ECO and ANTI-FROST modes?

* COMFORT	<b>Ø</b> ECO	* ANTI-FROST
From 19°C to 30°C	From 7.5°C to 18.5°C	7°C



The 'Program' sub-menu provides access to functions related to programming the product. To access, select the icon displayed in the Main Menu screen, the buttons — and + and press (1) to confirm. The icons below provide access to the various submenus explained below:

MAN	7
USER	PILOT

MAN/AUTO	7	USER	PILOT
MANUAL /	Programming		PILOT WIRE function
AUTOMATIC functions	options	USER mode	* Not available in UK. Only on de- mand.*

### 5.9.1. MANUAL / AUTOMATIC FUNCTIONS

To change or choose the MANUAL or AUTOMATIC function, ensure the MAN/AUTO icon is highlighted in the 'Program' sub-menu and press the (b) button to confirm. You can change from AUTOMATIC to MANUAL and vice versa by pressing the (b) button again. The Automatic function activates the programming set in the product.





On the display panel, the symbol  $\boxed{A}$  will appear for the AUTOMATIC function and the symbol  $\boxed{M}$  for the MANUAL function.





### 5.9.2. PROGRAMMING OPTIONS

To start programming you must be in AUTOMATIC mode. Press the flashing icon using the buttons  $\langle -$  and  $+ \rangle$  and confirm by pressing the button  $\bigcirc$ .



### Start programming for AUTOMATIC function

To program the AUTOMATIC mode, see points above and ensure that START PROGRAMMING is highlighted. Press the (b) button to access and the display panel will show a flashing screen.

19<sup>℃</sup>

STEP 1 - Select COMFORT mode temperature

\* COMFORT mode will be programmed first. Select the COMFORT mode temperature between 19°C and 30°C using the ⟨- and +⟩ buttons. The ★ icon and the temperature will flash. Press the (0) button to confirm.

### STEP 2 - Select ECO mode temperature

ECO mode will be programmed next. Select the ECO mode temperature between 7.5°C and 18.5°C using the  $\langle -$  and  $+ \rangle$  buttons. The / icon and the temperature will flash. Press the (4) button to confirm.

A 🗷

### STEP 3 - Select the Days

The days of the week will start flashing on the display panel and show as DAY 1, DAY 2, DAY 3 etc.

Use the  $\langle$ - and + $\rangle$  buttons to move forwards or backwards through the days. Press (1) to select the day or days that you wish to include in your AUTOMATIC program. The day will stop flashing once selected. Repeat for all the days you wish to program and once all days are selected press the button +> to move onto setting the hour.



### STEP 4 - Select the Hours

Once step 3 has been completed, 0h appears on the display panel. Oh is equal to midnight. Use the  $\langle -$  or  $+ \rangle$  buttons to select the hour you wish to change. Use the (b) button to change the mode (COMFORT, ECO or nothing) for the hour you wish to modify. The corresponding icon for that mode will appear at the top of the screen. To finish the programming press 
or leave for 30 seconds without pressing any buttons. To change the programming go back to step 1 and proceed as described before.



\*If you wish to have individual days with different programming within your program you will need to modify each day separately, starting from the Main Menu again for each day/days. Follow Steps 1 to 4 above to program multiple differing days/ hours/temperatures.

If you wish to activate the anti-frost mode in the hours that do not have COMFORT or ECO mode, from the main screen of the radiator and in automatic mode, press the key (+). If you want to reverse this action, press (MENU).



### **5.9.3. USER MODE**

To enter the USER function, ensure the **USER** icon is highlighted in the 'Program' sub-menu and press the (b) button to access. A 4-digit PIN code is required in order to access the menu. The default PIN is 0000.

To enter the PIN use the  $\langle -$  and  $+ \rangle$  and  $\equiv$  and PROG buttons to move left, right, up or down to select the correct numbers, pressing 0 after each number is highlighted to confirm. Once the full 4 digits have been entered, move to OK on the display panel and press the 0 button to confirm. Once the PIN number has been entered correctly, the main USER function sub-menu will be shown.

The below icons displayed on the screen take you to the following functions:

	****
<del>  [</del>	
* 1	



4	****	* *	•
ENABLE /		Unnor	Lower
DISABLE	Change PIN	Upper	Lower
functions		temperature limit	temperature limit

### · Enable / Disable functions

To access the Enable/Disable function, ensure the 4 icon is highlighted in the 'Program' sub-menu and press the 0 button to access.

Use the  $\equiv$  and PROG buttons to move up and down respectively to select ON to enable or OFF to disable. Once the desired option is highlighted press the  $\bigcirc$  button to confirm. Use the  $\equiv$  button to go back to the main display panel or leave for 30 seconds without pressing any buttons.

On the main screen you will see the  $\bigcirc$  icon in AUTOMATIC function, the  $\bigcirc$  icon in MANUAL function and  $\bigcirc$  when in PILOT WIRE\* function.

\*PILOT WIRE function not available in UK. Only upon demand.\*





### · Change PIN code

To change the PIN code of your product, ensure the  $\frac{2}{2}$  icon is highlighted in the 'Program' sub-menu and press the  $\bigcirc$  button to confirm.

Use the  $\langle$ - and + $\rangle$  and  $\equiv$  and PROG buttons to move left, right, up or down to select the new numbers, pressing  $\bigcirc$  after each number is highlighted to confirm.

Then move to OK on the display panel and press the button to confirm. The screen will show PIN CHANGED.

Please remember your new PIN code for the future and store in a safe place. In order to access the USER function menu again you will need your new PIN code.

NEW PIN		
1	2	3
4	5	6
7	8	9
CANCEL	0	OK



### Upper temperature limit

To set the upper temperature limit of your product ensure the icon is highlighted in the 'Program' sub-menu and press the button to access.

Use the  $\langle -$  and  $+ \rangle$  buttons to decrease or increase your desired upper temperature between 19°C to 30°C and press the  $\bigcirc$  button to confirm. You will then return to the USER function screen. To exit press the  $\equiv$  button to go back to the main display panel or leave for 30 seconds.



### Lower temperature limit

To set the lower temperature limit of your product ensure the  $\int_{-\infty}^{\infty} dt dt$  icon is highlighted in the 'Program' sub-menu and press the  $\bigcirc$  button to access.

Use the  $\langle -$  and  $+ \rangle$  buttons to decrease or increase your desired lower working temperature between 7.5°C to 18.5°C and press the  $\bigcirc$  button to confirm. You will then return to the USER function screen. To exit press the  $\equiv$  button to go back to the main display panel or leave for 30 seconds without pressing any buttons...

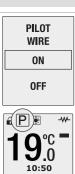
LOWER
TEMPERATURE
LIMIT
10.0°C

# Rointe.

### 5.9.4. PILOT WIRE FUNCTION

The PILOT WIRE function allows you to control your heating only via the pilot wire controller.

Activate or deactivate the pilot wire control function. Use the  $\equiv$  and PROG, keys, select ON to activate and OFF to deactivate. Press 0 to confirm and exit. The main display will show  $\boxed{\mathbf{P}}$ .



### 5.9.5. FUZZY LOGIC ENERGY CONTROL TECHNOLOGY

This product includes FUZZY LOGIC ENERGY CONTROL technology, which manages the product's energy consumption in the most efficient way. FUZZY LOGIC ENERGY CONTROL is a technology that bases its operation on the generation of thousands of micro cuts in the energy consumption of the heating element to keep the water temperature stable with minimum consumption.

When the symbol replaces the symbol h, then FUZZY LOGIC ENERGY CONTROL technology is in operation.

### 6. WI-FI PAIRING

To pair the device you must first create a zone in the application. Once inside this zone, press the icon +> to start the pairing wizard. If you need more information, you can consult the complete installation manual from the following QR code:



### 7. MAINTENANCE AND CLEANING

The product does not require any maintenance. We recommend cleaning the product (back, bottom of the product, etc.). Do not use abrasive substances on the product, clean it with a damp cloth and neutral pH soap and the screen with a dry cloth. Before carrying out any cleaning operation, make sure that the product is switched off and at room temperature.

### 8. EUROPEAN REGULATION (WEEE) 2012/19/EU

Based on the European regulation 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE), these appliances cannot be thrown in the usual council bins; they must be collected selectively to optimise the recovery and recycling of the components and materials that make them up, and reduce the impact on human health and the environment. The crossedout wheelie bin symbol on a horizontal bar is marked on all ROINTE products to remind the consumer of the obligation to separate them for separate collection. The consumer should contact the local authority or the retailer for information regarding the correct disposal of their product.

### 9. GUARANTEE

### 1. Agreement

- 1.1. This section describes the guarantee conditions available to the buyer when purchasing a new product of the Rointe brand. These conditions include all the rights that the buyer has in accordance with current national legislation, as well as the guarantee and additional rights offered by the brand. Any incident detected in your Rointe product can be dealt with by the seller of the product or in a more agile way through the manufacturer itself.
- 1.2. Rointe offers you Technical Assistance from our After-Sales Service by telephone at +44 (0)203 321 5929 or email to support@rointe.co.uk, where we will indicate the steps to follow to solve the incident. You will need the product reference (located on the metal characteristics label), serial number, date of purchase and the nature of the fault when contacting us. In addition, you must have a copy of the proof of purchase of the product.
- 1.3. ROINTE guarantees there are no material defects of design or manufacture at the time of original purchase. ROINTE guarantees the body for 120 months (10 years) and the electrical plus electronic components for 36 months (3 years) for this product only, from the date of purchase, or delivery if later, provided it has not been modified, and in accordance with the provisions of the following stipulations.





### 2. Conditions

- 2.1. If during the guarantee period, the product under normal use, and with proper maintenance, fails to function properly and is found to be defective in design, material, or workmanship, it will be repaired or replaced at the customer's option, in accordance with the provisions of the law, and subject to the following terms and conditions:
  - 2.1.1. The guarantee is only applicable if the original guarantee is issued by the seller and when such guarantee has been registered with Rointe correctly, including the product reference, serial number (marked on the metal label of the product), date of purchase and proof of purchase. The product guarantee can be registered on our website at www.rointe.co.uk or can be emailed to support@rointe.co.uk within 90 days of installation. ROINTE reserves the right to refuse a guarantee when this information has been removed or modified after the original product purchase.
  - 2.1.2. The guarantee is only applicable if the product has been installed by a competent person in accordance with this installation manual and all regulations in force at the time of installation.
  - 2.1.3. The guarantee is only applicable to those cases that refer to defects in material, design and manufacture, and in no case covers damage to the product for the following reasons:
    - i) Damage caused by negligence and/or misuse of the product, i.e. used for purposes other than its normal use, or by not respecting the instructions for use, maintenance and cleaning given by ROINTE, as well as by incorrect or inadequate installation or use of the product that may not comply with the technical safety standards in force.
    - ii) Corrosion of any part of the product caused by direct exposure to saltwater. Where the product is installed within 200 m of the coast, the guarantee period for damage caused by corrosion shall be reduced by 50%.
    - iii) Any unauthorised modifications or repairs to the product carried out by third parties or unauthorised persons, or the opening of the product by third parties or unauthorised persons.
    - iv) Any accident deemed to be beyond ROINTE's control, such as (but not limited to): lightning, fire, flood, natural disasters, public disorder, atmospheric or geological phenomena, and all those of a similar nature.
    - v) Failures resulting from incorrect installation. In case of doubt, please contact ROINTE.

- 2.2. Any repair or replacement carried out as part of this guarantee service does not allow for extension periods or new guarantee periods, i.e. your guarantee will not be extended in the event that a repair or replacement of this product is carried out, but will be suspended until the product is returned repaired or a new one is delivered.
- 2.3. Any repair or replacement covered by this guarantee must be a functionally equivalent part. Defective parts or parts removed or replaced shall become the property of ROINTE and must be returned as such.
- 2.4. The product must be installed in such a way as to allow access by ROINTE technicians or authorised persons in the event that they need to access the product for repair or maintenance. The user/customer is responsible for the organisational means necessary to allow access to the products by ROINTE for repair or replacement.
- 2.5. ROINTE's Technical Support department will advise you if you need to purchase any parts not covered by this guarantee or outside of this guarantee.
- 2.6. This guarantee will not be valid if the product has been tampered with, modified and/or repaired in any way and/or by unauthorised persons. This guarantee will also not be valid if the product is not correctly installed.
- 2.7. This guarantee is not transferable and does not include claims for limescale or frost damage.
- 2.8. This guarantee does not affect the purchaser's statutory rights under applicable national legislation, nor does it affect any rights contracted with the dealer or installer that may arise in performance of the contract of sale.
- 2.9. ROINTE, its offices, employees, distributors and installers shall not be liable for any incidental damages arising from the infringement of any rule implied in this product, as well as for its improper or incorrect use.
- 2.10. Check the EULA conditions (supplied with the product for Wi-Fi connected products) for information on the legal agreement you accept when installing a ROINTE product. For product or guarantee assistance, please contact ROINTE by telephone at +44 (0)203 321 5929 or by email to support@rointe.co.uk.



### 10. HOW TO REGISTER YOUR PRODUCT GUARANTEE

**IMPORTANT:** It is important that you register your ROINTE product as part of our guarantee service, in case you wish to make a claim.

You can register your ROINTE product in the following ways:

### **WEB**

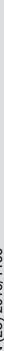
- 1. Go to https://rointe.com/uk/register-your-guarantee/
- 2. Log in to your existing account or create a new account if necessary.
- 3. Click on "My products".
- 4. Enter your product reference (alphanumeric and in capital letters).
- 5. Enter your serial number (26 digits located on the metal tag of your product starting with 84).
- 6. Upload your proof of purchase, such as your invoice in PDF, JPEG or PNG format. This is not mandatory, but doing so ensures that your warranty period is accurate.
- 7. Click on "Register".
- 8. Congratulations! Your product is now registered.

### **EMAIL**

- 1. Send an email to support@rointe.com with the following information:
- Customer name
- Address and postcode
- Telephone number and email address
- Product reference
- Serial number
- The date of purchase of the product and proof of purchase (as described in the WEBSITE section above).
- Our technical support team will confirm product registration and request any additional information needed by email.

### **POSTAL**

- 1. Send the information listed in the EMAIL section to:
- INDUSTRIAS ROYAL TERMIC, S.L. Rointe, C/E Parcela 43, 30140, Santomera (ESPAÑA).
- 2. Please ensure you obtain proof of postage.



Rointe

# ERP. REGLAMENTO DE LA COMISIÓN (EU) 2015/1188

ITEM	SYMBOL	UD.	0330RAD	0550RAD	0770RAD	0990RAD	1210RAD	1430RAD	1600RAD
HEATING POWER / POTENCIA CALORÍFICA / PODER DE AQUECIMENTO/ VERWARMINGSKRACHT									
Nominal heat output / Potencia calorífica nominal / Produção nominal de calor / Nominaal warmtevermogen	Pnom	kW	6,0	0,6	0,8	1,0	1,2	1,4	1,6
Minimum heating capacity (indicative) / Potencia calorifica minima (indicativa) / Produção mínima de calor (indicativo) / Minimum warmteafgifte (indicatief)	Pmin	kW	× V.A.*	N.A.*	N.A.*	N.A.*	N.A.*	N.A.*	N.A.*
Maximum continuous heat output / Potencia calorifica máxima continuada / Máxima saída de calor continua / Maximale continue warmteafgifte	P <sub>max,c</sub>	kW	6,0	9'0	0,8	1,0	1,2	1,4	1,6
AUXILIARY ELECTRICITY CONSUMPTION / CONSUMO AUXILIAR DE ELECTRICIDAD CONSUMO DE ELECTRICIDADE AUXILIAR / HULPELEKTRICITEITSVERBRUIK	E ELECTRICIDA ERBRUIK	<b>Q</b>							
Nominal heat output / Potencia calorífica nominal / Produção nominal de calor / Nominaal warmtevermogen	еІмах	kW	0;330	0,550	0,770	066'0	1,210	1,430	1,600
Minimum heating capacity (indicative) / Potencia calorífica mínima (indicativa) / Produção mínima de calor (indicativo) / Minimum warmteafgifte (indicatief)	el <sub>MIN</sub>	kW	0;330	0,550	0,770	066'0	1,210	1,430	1,600
In stand-by / En modo de espera / Em modo de espera / In stand-by	el <sub>SB</sub>	ΚW	0,002	0,002	0,002	0,002	0,002	0,002	0,002
TYPE OF HEAT OUTPUT/INDOOR TEMPERATURE CONTROL / TIPO DE CONTROL DE POTENCIA CALORÍFICA / DE TEMPERATURA INTERIOR / TIPO DE SAÍDA DE CALOR/CONTROL O DE TEMPERATURA DO AR / TYPE WARMTEAFGIFTE/REGELING BINNENTEMPERATUUR	DE CONTROL E SAÍDA DE SIFTE/REGELIN	9							
Electronic indoor temperature control and weekly timer / Control electronico de temperatura interior y temporizador semanal / Controlo electrónico da temperatura interior e temporizador semanal / Elektronische binnentemperatururegeling en wekelijkse timer			S	SI	IS	IS	SI	IS	≅
OTHER CONTROL OPTIONS (SEVERAL CAN BE SELECTED) / OTRAS OPCIONES DE CONTROL (PUEDEN SELECCIONARSE VARIAS) / OUTRAS OPCIES DE CONTROLO (VARIAS PODEM SER SELECCIONADAS) / ANDERE BESTURINGSOPTIES (ER KUNNEN ER VERSCHILLENDE WORDEN GESELECTEERD)	S OPCIONES DE DE CONTROLO PTIES (ER KUNN	IEN ER							
Indoor temperature control with open window detection /Control detemperatura interior con detección de ventanas abiertas / Control od a temperatura interior com detecção de janela aberta / Binnentemperatururegeling met detectie van open ramen			IS	SI	ß	IS	SI	IS	ß
With adaptive start-up control / Con control de puesta en marcha adaptable / Com controlo de arranque / Met adaptieve startcontrole			SI	SI	S	IS	SI	IS	S
With remote control option / con opción de mando a distancia / Com opção de controlo remoto / met optie afstandsbediening			IS	SI	ß	S	S	S	S
With operating time limitation / Con limitación de tiempo de funcionamiento / Com limitação de tempo de funcionamento / Met bedrijfsduurbeperking			S	SI	≅	IS	SI	IS	S
SEASONAL ENERGY EFFICIENCY PERFORMANCE / RENDIMIENTO DE EFICIENCIA ENERGÉTICA ESTACIONAL / DESEMPENHO DE EFICIÊNCIA ENERGÉTICA SAZONAL / SEIZOENSGEBONDEN ENERGIE-EFFICIÊNTIEPRESTATIES	s <sup>r</sup>		39%	39%	%68	36%	39%	%68	39%

# DECLARATION OF CONFORMITY / DECLARACIÓN DE CONFORMIDAD / DECLARAÇÃO DE CONFORMIDADE / VERKLARING VAN CONFORMITEIT

The company / la compañía / a empresa / het bedrijf, ROINTE, Pl. Vicente Antolinos - C/E, parcela 43, 30140, Santomera (Murcia) España



Declares under his responsibility / declara / declara / verklaart:

Product / producto / product: Rointe SERIE D

**Models/modelos/typen:** D\*W0330RAD, D\*W0550RAD, D\*W0770RAD, D\*W0990RAD, D\*W1210RAD, D\*W1430RAD, D\*W1600RAD, D\*B0330RAD, D\*B0550RAD, D\*B0770RAD, D\*B0990RAD, D\*B1210RAD, D\*B1430RAD, D\*B1600RAD

General specifications / especificaciones generales / especificações gerais / algemene specificaties: 230VAC, 50Hz, IP24, CLASS I

To which this declaration relates is in conformity with the provisions of the following relevant Standard(s)/Specification(s)/Directive(s): / A la que se refiere esta declaración es conforme a las disposiciones de las siguientes Norma(s) / Especificación(es) / Directiva(s) pertinente(s) / A que esta declaração se refere está em conformidade com as seguintes disposições Norma(s)/ Especificação(ões)/Directiva(s) relevante(s) / waarop deze verklaring betrekking heeft, in overeenstemming is met de bepalingen van de volgende relevante norm(en)/specificatie(s)/ richtliin(en):

ErP Directive 2009/35/EU	UE 2015/1188
LVD Directive 2014/35/EU	EN 60335-1:2012. Annexes A11:2014; A13:2017 EN 60335-2-30:2010. Annexes A11:2012
EMC Directive 2014/30/EU	EN 55014-1:2017 / EN 55014-2:2015 EN 62233:2008 + AC:2008
RoHS Directive 2011/65/EU	EN 62321-1:2013 / EN 50581:2012
RED 2014/53/EU	EN 300 328 V2.1.1 / EN 301 489-1 V2.2.3 / EN 301 489-17 V3.2.0 UNE-EN IEC 62368-1:2020 / EN 62479:2011

The company declares that the above equipment has been designed to comply with the relevant sections of the above specifications. The equipment complies with all applicable essential requirements of the Directives.

La empresa declara que los equipos arriba mencionados han sido diseñados para cumplir con las secciones pertinentes de las especificaciones nombradas anteriormente. Los equipos cumplen con todos los requisitos esenciales aplicables de las Directivas.

A empresa declara que o equipamento acima referido foi concebido para cumprir com as secções pertinentes das especificações acima referidas. O equipamento cumpre com todos os requisitos essenciais aplicáveis das directivas.

Het bedrijf verklaart dat de bovengenoemde apparatuur is ontworpen om te voldoen aan de relevante secties van de bovengenoemde specificaties. De apparatuur voldoet aan alle toepasselijke essentiële eisen van de richtlijnen.



Rointe España & Portugal

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MSDRML22V1 - MPPAMAN430



